



Fresno Fire Department  
Training Division  
911 H Street, Fresno, CA 93721  
Phone: (559) 621-4200 Fax: (559) 488-1001

## MANAGEMENT 2A

### Organizational Development and Human Relations (2009)

"Accredited by the California Fire Service Training and Education System  
For credit toward California State Fire Marshal certification"

- Description:** This course provides information on the foundations of (1) individual behavior, personality and emotions, motivational concepts, individual decision making; (2) group behavior, work teams, group dynamics, group communication, conflict and negotiations, power and politics, leadership and creating trust; and (3) organizational structure, human resources policies and practices, organizational culture, and organizational change and development.
- Instructor:** Chris Haas, Fire Chief, Manteca Fire Department (Ret.)
- Dates & Times:** January 11 – 15, 2010 0830-1700 Hours
- Location:** Fresno Fire Department Headquarters, Museum  
911 H Street, Fresno, CA 93721
- Enrollment:** Course fee is \$420 per student and includes certification. Make checks payable to **FFD SUB-JAC**.  
Students are to provide their own required text entitled Essentials of Organizational Behavior (12th or 13th edition), Stephen P. Robbins and Tim A. Judge.
- Prerequisites:** Fire Management 1A
- Certification:** State Certification

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#### Registration Form (Mgmt 2A, 2010) Student Information

<b>Name</b>	<b>Agency</b>
<b>Address</b>	<b>Rank</b>
<b>City/State/Zip</b>	<b>Email</b>
<b>Phone</b> ( ) -	<b>Fax</b> ( ) -

**Cancellation & Refund Policies:** FFD may cancel classes for insufficient registration and issue you a full refund. If you must cancel your registration, please notify FFD as soon as possible. Cancellations will be subject to a \$100 non-refundable administrative fee. No refund will be given if student cancellation occurs within 14 or less days prior to the course start date.

For assistance, please contact the Training Division at (559) 621-4200 or [FireTraining@Fresno.gov](mailto:FireTraining@Fresno.gov). Please return this form to Fresno Fire Department Training Division, 911 H Street, Fresno, CA 93721.



## BIOGRAPHY OF CHRIS HAAS

Chris Haas has been a public safety professional for more than 32 years and retired as the Fire Chief for the City of Manteca. He holds a M.A. degree in Emergency Services Administration from California State University, Long Beach; a B.A. degree in Management/Organizational Development from Saint Mary's College; and an A.A. degree in Fire Science from San Joaquin Delta College. Haas earned his Fire Instructor Training Specialist from the National Fire Academy and has been a Master Instructor for the California Fire Service Training and Education System since 1990. He is also a graduate of the National Fire Academy Executive Fire Officer Leadership Program.

Haas holds a teaching credential and is an adjunct faculty member at both Junior Colleges and California State Universities in California. He is the CEO of **Leader-Zone Consultants**, an innovative business specializing in human resource development focusing on leadership, self-awareness, empowerment, and ethical behavior.

Haas has had the opportunity to teach, and learn from, thousands of students in both the public and private sectors over the last 28 years. Imparting knowledge continues to inspire his belief in "Purpose, Worthwhile Work, and Making a Difference. He is a third generation firefighter with two sons currently in the fire service.